Korean Food Restaurant

Version 1.0

Revision History

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| --- | --- | --- | --- |
| **Date** | **Version** | **Description** | **Author** |
| 05/10/17 | 1.0 | created | Minh Hiền |
|  |  |  | Thùy Dương |
|  |  |  | Đức Huy |

Table of Contents

1. Introduction 4

1.1 Purpose 4

1.2 Scope 4

2. Behavior 4

3. Usability 4

4. Reliability 4

5. Performance 4

6. Scaling Issues 5

# Introduction

This is the document in which you can find other aspects of our business modelling based on our website.

On the expectation, this is the content show you more clearly about our website, providing you with details about the website’s trustworthiness. For more information, please see the content below.

## Purpose

Some information are not contained in other documents. So this will be the document where you can find other information about restaurant business and website.

## Scope

This is for customers and organization members.

# Behavior

With business, we are not just coding the website, we are also doing market research to find any interesting needs of the customers in order to improve the website.

So after researching and developing, the website’s behavior is pretty good with few errors, and the team stays pretty fluent in working between each other.

# Usability

Our website is user-friendly and easy to use, so it only takes up to 5 minutes to get used to the website.

The website can also be accessed by many browsers, which is very convenient to the customers. At one glance, they can grasp 80% of how to use the website, because we have shown all the features of restaurant that do not need so much instructions.

# Reliability

The website is tested carefully before distributing out to the customers. With the guarantee of the providers, we are confident that the website will meet the requirement of the customers.

Also, if we receive any feedbacks, we will energetically help the customers as a way to show ourselves reliability. The help here is not just about the website, also about restaurant.

# Performance

We will have the customers’ trial time before releasing the website. On that time, customers can test:

- The website interface

- The website accuracy

- The website helpfulness

# Scaling Issues

If we see the number of customers rising over time, we will expand our business. We will hire pro personnel to join our team and also, we will face a new challenge of managing.

At this time, we are in a battle to fight within us. Our biggest problem now remains in developing ourselves before expanding our program scale and hire more professionals.